



405 White Street Springfield, TN 37172

## Stokes Brown Public Library Social Media Policy

### Purpose

The library maintains social media accounts to share information about library programs, services, and community events. We primarily focus on free events open to everyone in Robertson County, highlighting opportunities that promote learning, literacy, and community engagement. We welcome questions, comments, and community discussion from the public on our social media posts.

### Usage

Designated library staff will manage Stokes Brown Public Library social media accounts. Stokes Brown Public Library is not responsible for posts made by outside parties or employees on their personal accounts. Such posts do not necessarily reflect the views or positions of the library.

Patrons must follow the policies established by the social media platform(s) they are engaging on. Please note that some comments or posts may be removed or hidden by the social media platform itself and that the library does not control these actions.

Information posted to library social media pages may not be secure or private. Content posted on the library's social media accounts may be subject to disclosure under the Tennessee Public Records Act. If you have questions about your account please call or visit the library.

Comments and posts containing any of the following are prohibited and may be removed from the library's social media accounts/ comments sections:

- ❖ personal information and requests for personal information (addresses, phone numbers)
- ❖ copyrighted material
- ❖ repetitive or irrelevant commercial content (Spam)
- ❖ pornographic or obscene content
- ❖ libelous, defamatory, or threatening statements against the library, staff, or the public

Removed posts will be documented and kept on file, along with the reason for the removal. Users can appeal a removal in writing to the library director via e-mail. In addition, the library reserves the right to block any social media user who repeatedly violates library policy. In cases where content may break the law or pose a safety threat, library management may involve law enforcement agencies as it deems appropriate.

Approved: 1/8/21 Reviewed: 3/13/2026